



Services Brochure

Who we are

Chatterbug is a social enterprise dedicated to helping children develop their communication skills. We continuously seek ways in which we can make a difference to the lives of those with Speech, Language, and Communication Needs (SLCN).

With over 60 years of collective experience, we have proudly supported more than **450 schools and 50,000 children throughout the UK**, including West Yorkshire, the Midlands, and the North West. Our innovative approach to speech therapy integrates technology to enhance our services, providing children and young people with the support they need for a brighter future.

Our Mission

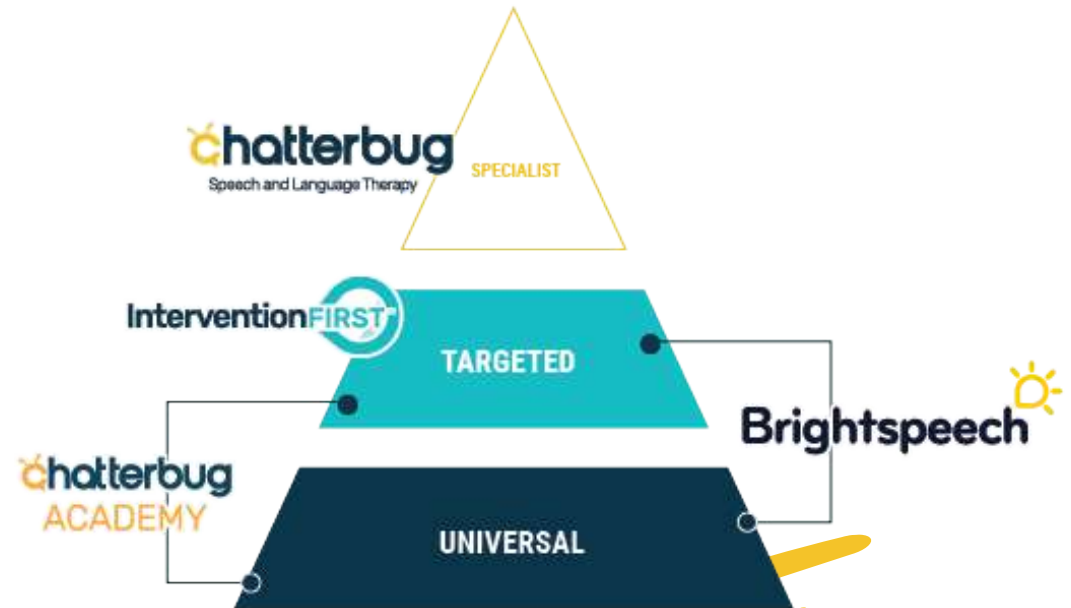
Our mission is to provide exceptional Speech and Language Therapy that empowers individuals to achieve their full communication potential. We are dedicated to ensuring accessibility and fostering an inclusive environment where innovation and bravery guide us in overcoming challenges and making a lasting impact.

+50,000 children supported!

Our Services

We address the barriers faced by children and young people with Speech, Language, and Communication Needs (SLCN) by collaborating closely with schools, educators, parents, and commissioners to resolve the issue of limited access to high-quality speech therapy services. Through the integration of technology and evidence-based practices, we deliver impactful results.

Our services are designed to empower children, enhance their communication skills, and ultimately improve their academic and social outcomes. We provide support at all levels of the language pyramid—Universal, Targeted, and Specialist— **Learn more about our services offer by emailing us at: business@chatter-bug.com**



Our Offer

To meet the diverse needs of Clusters, Local Authorities, Commissioners, Schools, Organisations, and Individuals, we have segmented our services as follows:



Education-Based

We work across a range of educational settings, providing face-to-face assessments and therapy within environments where the child feels at ease, fostering a seamless partnership with school staff.



Private Clients

We provide comprehensive speech and language assessments, one-on-one therapy, and reviews for children and young people with Speech, Language, and Communication Needs (SLCN) through our clinic, home visits, in-school, and online sessions.



Chatterbug Academy

Live, On-Demand, and Bespoke Training methods to gain a better understanding of how to support children with Speech, Language and Communication Needs.

Traditional SLT Services

We offer comprehensive Speech and Language Therapy (SLT) services, including assessments, report writing, and intervention. Our services are tailored to meet the needs of each child and school.

Assessment Speech Therapy

We work within various types of educational settings to deliver assessments and therapy in an environment that the child is comfortable in and work seamlessly with both them and school staff.

We listen to each child and build a service around what works for them, their parents and/or carers. We have a transparent way of sharing and working collaboratively, putting the child in the centre and working closely with all involved to set targets and goals jointly.

This session can be delivered face to face or online.



Clear Reporting

simplified data management and access for schools/organisations cluster and commissioners with our OEPR software allowing you to easily upload referrals, track progress, and access reports. *T&Cs apply.*



Communication and Language Specialist (CALS) Services

Our CALS are highly trained to support children with communication and language difficulties. They provide screening, Specialist targeted and targeted interventions one to one/ group therapy. You can opt for a blend of SLT and CALS services, which can help reduce costs while still providing high quality support.



We know from experience that a significant proportion of children with SLCN do not require specialist SLT assessment, they require prompt 'targeted' therapy. We also understand it is extremely helpful for this therapy to be delivered within the school setting. This is where our pioneering approach Intervention First™ is ideal.

Created to identify and provide swift intervention for children with Speech, Language and Communication Needs, our Intervention First™ model is spearheaded by our highly skilled Communication and Language Specialists (CALS) who expertly screen and deliver a wide range of targets/specialist targeted interventions both one to one and groups focusing on attention, listening, communication and language/vocab needs, then assess/report each child's progress.



EHC Assessments

An Education, Health, and Care (EHC) plan is a person-centered approach that addresses the educational, healthcare, and social needs of a child or young person. Created collaboratively with the child, their parents, and professionals, the plan outlines the required SLCN support and the desired outcomes.

Communication Friendly Environment Audit

Our Communication Development Audit evaluates how well your school fosters communication skills. Our team observes, engages with your community, and awards a Gold, Silver, or Bronze Communication Friendly Status. A detailed report with recommendations is provided to support ongoing improvement, with follow-up audits available.



Initial Assessment

Our Speech and Language Therapists will take a case history, observe, and assess your child. They will answer any questions you have and summarise their findings along with recommendations for next steps. You will receive a written report along with recommendations within two weeks of your assessment.

1:1 Therapy / Modeling Sessions

Our therapy sessions, delivered by Speech and Language Therapists (SLTs) and/or Communication and Language Specialists (CALS), are tailored to your child's needs. We use a variety of engaging approaches, including talking, playing, worksheets, and visual aids to enhance understanding and engagement.



Review Sessions

Our review sessions are required when it has been more than 6 months since the last contact or if an updated report is requested post intervention. A written report is provided within two weeks of completion.

Medico-legal Assessments

Our team can provide a specialised medico-legal reporting and assessment on any area of SLCN for children and young people to suit the needs and requirements of the client and the report.

We often provide these reports for Special Educational Needs and Disability Tribunal (SENDIST) and include a comprehensive and detailed report that includes medical notes, assessment and diagnostics, findings, diagnosis and recommendations for therapy. We have great experience in working with solicitors, case managers, educational specialists and pediatricians to help our clients achieve the results they are looking for.



Autism Pre-Screening

Our Autism Pre-Screening Service offers a straightforward process designed to provide clarity and guidance if you suspect that a child may be autistic, yet are unsure if they should undergo a full assessment.

Autism Assessments

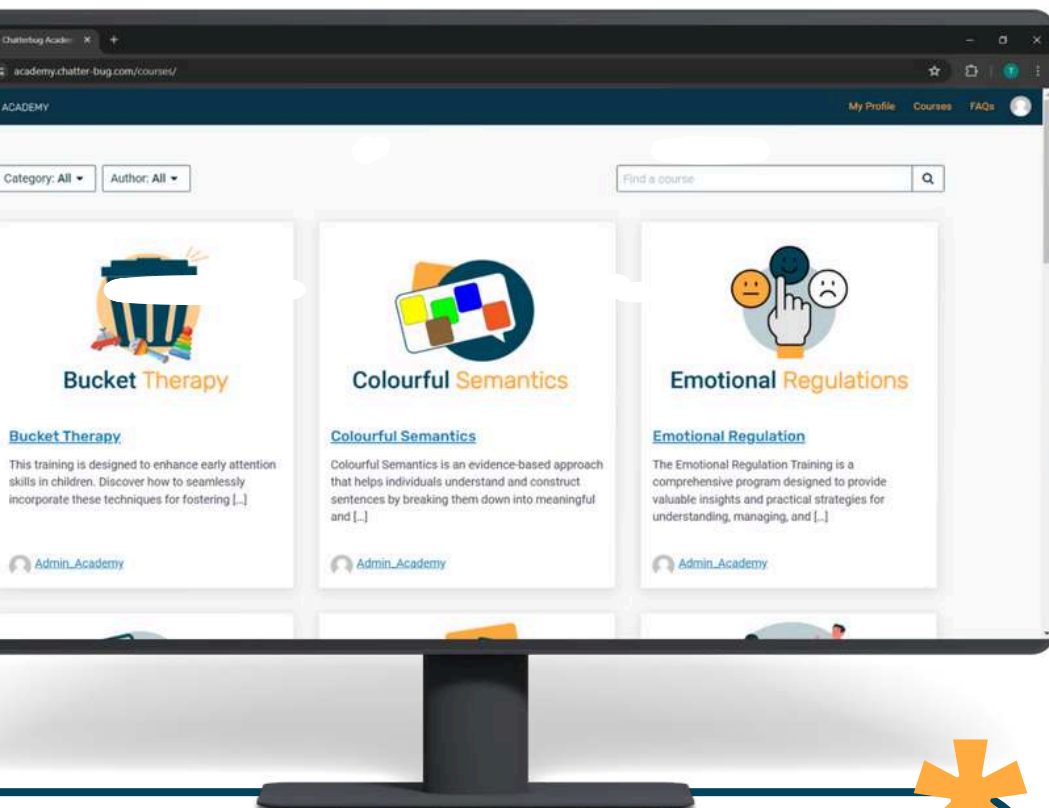
Our autism assessment is currently provided by our partner organisation, Psychological Consultations Ltd, a group of experienced clinical psychologists working within the fields of mental health and neurodiversity.

Offering assessments for Autism Spectrum Disorder (ASD) and Attention Deficit Hyperactivity Disorder (ADHD), followed by reports using gold standard recommended methods that meet NICE guidelines.

All assessments will be conducted via a combination of virtual meetings and face-to-face appointments at our relaxed clinic space in Leeds.



chatterbug ACADEMY



Chatterbug Academy, created by our expert Speech and Language Therapists, offers both **live training sessions** where you can interact and ask questions and **on-demand sessions**, allowing you to learn at your own pace, including structured modules and quizzes to assess your understanding, with a certificate awarded upon completion.

OUR TRAINING COMES IN THREE FORMS

**LIVE
TRAINING**

**ON-DEMAND
TRAINING**

**BESPOKE
TRAINING**

School/Organisation Accounts
Our school packages come with the ability to manage up to 100 user-licences and to track the progress of each user-account. **Nurture a knowledgeable workforce for an unbeatable price!**



**Explore our On-demand
hub, now!**



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Transforming lives by empowering children to
reach their full potential!